

# **Foreword**

We are pleased to present this first report of the Leicestershire & Rutland Safeguarding Children Partnership that covers the period from 29 September 2019 to the 31 March 2020.

The transition from Local Safeguarding Children Board arrangements has provided the opportunity to review and strengthen how we work together to safeguard children and look to make better use of the resources we have across the partnership.

Whilst this first period has been a period of transition we have been able to review the approach to safeguarding and mental health, improve processes across safeguarding children and contribute to changes in practice through training and sharing learning from our review and assurance work across the Partnership.

Hearing and responding to the voice of children has been at the heart of all of this, and our powerful film 'Was not heard' produced with and by children and young people locally and the Leicester Safeguarding Children Partnership Board will support young people and children, and their experiences, needs and welfare to be at the centre of the work of

We want to thank all the dedicated workers and managers in organisations across Leicestershire & Rutland that are working to support the welfare and safety of children.

### The Safeguarding Partners for Leicestershire & Rutland



# The Partnership

The Leicestershire & Rutland Safeguarding Children Partnership brings together organisations across the counties of Leicestershire and Rutland with the vision:

# "For children and young people in Leicester to be safe, well and achieve their full potential"

The Partnership commenced in September 2019 as the multi-agency safeguarding arrangements required by Working Together.

Its members include the statutory safeguarding partners: Police, Local Authorities, and Clinical Commissioning Groups, as well as other relevant agencies, including schools, health agencies, Probation and other organisations working with children.

The Partnership is Chaired by its Independent Advisor, Simon Westwood who leads the Independent Scrutiny of the safeguarding arrangements. This is the statutory report of the SCP outlining the work it has carried out to the end of March 2020.

In Line with Working Together 2018 government guidance this report outlines:

What has been done by the Partnership and the partners, to safeguard children and young people during the previous year and how effective the partnership arrangements have been.

This report includes information about:

- Agreed priorities
- · Analysis of progress against priorities
- Decisions and actions taken by partners
- Feedback from children and young people and how this has been utilised to inform work and influence service provision
- Information on the delivery and impact of multi-agency safeguarding training
- Information on the learning and impact of any Child Safeguarding Practice Reviews
- Any changes to the safeguarding arrangements and reasons for those changes

For more information on how the Partnership works please visit https://lrsb.org.uk/lrscp

# The work of the Partnership

# The Priorities of the Partnership

In September 2019 The SCP adopted the priorities of the former Safeguarding Children Board, which were as follows:

- Partnership Transition: Influence the development of new multi-agency safeguarding arrangements to ensure effective engagement.
- **Multiple Risk Factors:** Improve the understanding of the impact of multiple risk factors on children and the response to this.
- Safeguarding Children Access to Services: Ensure the pathways for access to services for safeguarding children are robust and effective
- Child Exploitation (Child Sexual Exploitation, Trafficking, Missing and Gangs): Be assured that children at risk of exploitation are effectively safeguarded
- Safeguarding Children with Disabilities: Improve the approach to safeguarding children with Special Educational Needs and Disabilities

#### **Partnership Transition**

The multi-agency safeguarding arrangements document was published in June 2019 and the Partnership commenced in September 2019.

A shared quality assurance framework was developed and adopted across the Leicestershire & Rutland SCP and the Leicester Safeguarding Children Partnership Board.

The role and approach to engage schools in the work of the partnership was developed through a conversation with schools. This conversation with schools resulted in additional representation from schools on the partnership and set an engagement and assurance approach with schools based upon existing groups that bring together headteachers and safeguarding leads in Leicestershire and in Rutland.

Further work is required to develop the relationship between the partnership and independent schools, which was delayed by the response to the COVID-19 pandemic.

As part of developing engagement with the Voluntary and Community Sector (VCS) the SCP set up a VCS page on its website and the VCS reference group of the partnership produced and disseminated three briefings to communicate key information across the sector. These focussed on key information relevant to the sector including the updates to the Thresholds guidance and specific learning from reviews across the region regarding safeguarding policies and pre-birth risk assessments for unborn children.

#### Multiple Risk Factors, Access to Services and Safeguarding Children with Disabilities

The LSCB work on Multiple Risk factors and Children with Disabilities in previous years was incorporated into the new Thresholds for access to services set up as part of the new multi-agency safeguarding arrangements.

These were launched alongside an updated referral document with a programme of training over six months supporting workers across agencies to make effective referrals.

At the start of 2020 practitioners across agencies were surveyed to evaluate the use of the updated Leicester, Leicestershire & Rutland Multi-Agency Referral Form and Threshold document. Feedback was received from 167 practitioners. Whilst this indicated these documents are simpler to understand and use, there is further work to continue to improve these, and this will be considered in future updates. The partnership planned to assess the impact of the new thresholds guidance in 2020, however this will be further considered in light of the global pandemic.

#### **Child Exploitation**

Development work regarding Child Exploitation including Child Criminal Exploitation was led by the Child Exploitation Operations Group and Vulnerability Executive. The Partnership received assurance reports regarding this work and links with children who go missing.

# **Seeking Assurance**

The partnership has developed and implemented a Quality Assurance Framework shared with the Leicester Safeguarding Children Partnership Board. This can be found <u>here</u>.

The partnership reviewed the data required to assess the performance and impact of multi-agency safeguarding. Going forward the partnerships will be reviewing key multi-agency safeguarding data from Safeguarding partners including in the short to medium term specific data being reported to the DfE as part of the response to COVID-19.

The SCP carried out its first multi-agency assurance process focussed on Mental Health and Safeguarding children in January 2020. The process reviewed a range of information and reports including multi-agency and single agency audits, learning from reviews, information from commissioners of services, and the findings of work by young people in the area.

The assurance process identified 'Better engagement from and with Child and Adolescent Mental Health Services (CAMHS) in safeguarding and Child in Need processes' as the main area to take forward to support effective safeguarding of children.

The assurance process identified other areas to take forward as follows:

- CAMHS and other services supporting child mental health need to know and understand safeguarding crossover
- Improved recognition of and response to teenage Neglect, particularly emotional neglect.
- Mental health should promote more robust multi-agency working. This requires that people understand their and each other's roles.
- · Quality of discharge planning from mental health settings into schools is not clear
- There are still gaps in hearing and responding to voice and lived experience of children
- Ensure practitioners recognise that parental mental health plays an important part in children's lived experience and respond appropriately
- It is uncertain how agencies are working at key multi-agency safeguarding contact points.
- Understand and responding to Behavioural/emotional difficulties vs mental health issues

"You go back to school and they don't understand what you have been through or how to support you" (YPAG)

# "It is really obvious that you are getting support, you are pulled out of lessons or it is marked on the register" (YPAG)

The partnership has set up a task and finish group that is working on approaches to improve multi-agency working and understanding across mental health and safeguarding provision. The partnership's performance framework will include information about multi-agency safeguarding contact points. Training is being commissioned regarding teenage neglect and further work to look at how schools link with mental health services is planned.

These areas will continue to be followed up in the partnership's assurance work going forward.

The Partnership received a report from Councils and Leisure Centre operators giving assurance about the action being taken in response to recommendations from the LSCBs review of safeguarding in Leisure Centres that took place in 2018.

## **Multi-Agency Safeguarding Procedures**

In addition to the update of the Thresholds guidance and referral form and the survey on the implementation of these the partnership has ensured procedures are in place for multi-agency safeguarding in line with Working Together 2018.

### **Training**

The SCPs training co-ordination and delivery function is shared with the Leicester Safeguarding Children Partnership Board to support consistent and effective partnership working. In total 44 courses were delivered across the two areas as part of the partnership's training plan with around 1,200 participants from across partner agencies.

Training included the 'Core Awareness in Safeguarding Children and Young People' and 'Multi Agency Working Together' courses and 'Working Together to Achieve an Effective Referral' focussed on the updated thresholds guidance and Multi-Agency Referral Form. Specific multiagency training was carried out regarding safeguarding and the following areas of priority: The Voice of the Child; Disabled Children; Neglect; Children's Mental Health. The SCP also supported co-ordination of relevant multi-agency training from Substance Misuse, Mental Health and Domestic Abuse providers and the Violence Reduction Network.

The SCP ran two large-scale conference-style training events. The first called 'The Voice' focussed on the importance of hearing what children say and acting on their words and incorporated the SCPs newly produced 'Was not heard' video. The second was a joint conference with the Safeguarding Adults Boards across Leicester, Leicestershire & Rutland covering learning areas across adult and child safeguarding including criminal exploitation, mental capacity and preventing violent extremism.

The SCP also facilitates a local trainer's network which supports development of local safeguarding trainers through development sessions and networking. Learning from reviews and assurance and changes to procedures are communicated through this group.

In addition Leicestershire & Rutland County Councils ran training and development sessions for Safeguarding leads in schools and early years establishments in the area.

### **Response to COVID-19**

At the end of March 2020 the partnership had to react quickly to the emerging global pandemic and response to this. Within four days of lockdown, the four safeguarding partners had reviewed their arrangements and written out to the partnership identifying which SCP work would be prioritised in the changing circumstances.

The LRSCP and Leicester Safeguarding Children Partnership Board also agreed a joint statement in relation to COVID-19 to encourage people to continue to report concerns regarding safeguarding.

The Partnership saw a significant reduction in the number of contacts coming into children's social care at the end of March and beginning of April and was concerned that children at risk of abuse would be seen by fewer professionals. In response to this, led by Rutland County Council, the SCP developed a safeguarding campaign to encourage everyone to look out for the safety of children in their community during lockdown. This was promoted across the partnerships, through social media and in local communities and was recognised as good practice by the Local Government Association in May 2020.

Led by the local Clinical Commissioning Group, safeguarding partners across the locality were swift to adapt to the impact of COVID-19 by setting up a regular (weekly with flexibility to change) meeting of safeguarding leads with a view to achieve a collective understanding of the impact of COVID-19 on safeguarding children at an operational level, to share information about the impact of COVID-19 on services, and to address any emerging issues.

This Safeguarding 'Sub-Cell' allowed timely and flexible sharing of information, issues, and solutions for safeguarding children across the partnership in response to COVID-19. It also fed into a number of different strategic bodies, avoiding duplication, which was particularly important at a time of crisis. The positive impact on children, young people, and their families is difficult to measure, but given the importance of effective information sharing and multi-agency working as recognised in many Serious Case Reviews over the years, it is likely to have been significant.

The impact of COVID-19 and the response of partners and the partnership was regularly reviewed to support effective safeguarding and use of partners resources.



# Child Safeguarding Practice reviews and Serious Case Reviews

The partnership assesses Serious Safeguarding Incidents as defined by Working Together 2018 and decides whether a Child Safeguarding Practice Review (CSPR) to identify how to improve safeguarding responses in future is required. These replace Serious Case Reviews (SCRs) carried out by Safeguarding Children Boards.

The former Safeguarding Children Board published one Serious Case Review in 2019 and work continued on four further Serious Case Reviews. These are all scheduled to be completed and published by the end of September 2020 in line with Working Together Transition guidance.

The Partnership did not commence any Child Safeguarding Practice Reviews in the period of this report.

The Partnership completed six other learning reviews that had not met the criteria for an SCR or CSPR.

These reviews identified the following key areas for further work:

- Identifying and responding to adolescent neglect
- Hearing and responding to the voice and lived experience of children and evidencing this
- Addressing multi-agency communication, professional differences and transfers of cases between areas in the best interests of a child or young person
- Effective engagement and involvement of all agencies in child protection conferences
- Understand and responding to behavioural or emotional difficulties as opposed to mental health issues
- Collaborative working regarding safeguarding and child mental health support

Action plans are in place to respond to these and learning has been shared with practitioners across organisations through the Safeguarding Partnerships' <u>Safeguarding Matters newsletter</u>.

Action already taken during the year includes:

- Standards and guidance produced to support effective child protection conferences
- Ran 'The Voice' conference and produced 'Was not heard' film spotlighting hearing and responding to the voice of children, to be utilised by agencies with practitioners commencing in 2020.
- Planning training on adolescent neglect (initially postponed due to COVID-19)
- Work underway on the multiagency response to safeguarding children with mental ill-health.

# "When I cry I'm talking to you, when I fall silent I'm talking to you..." (Was Not Heard)

Practitioner feedback on the 'Was not heard' film has been excellent, This will be a core element of training and briefing work to enhance how the voice of children is heard across the partnership. 'The Was not heard' video can be found on the <u>SCP website</u>.

The Child Safeguarding Practice Review Panel published one national review during this report's period: 'It was hard to escape: Safeguarding children at risk from criminal exploitation' was published on 4 March 2020.

Applying the learning locally will be considered by the partnership's Planning and Delivery group and the local partnership groups that oversee work on criminal exploitation. An article on the learning from this review will be included in the Partnership's Safeguarding Matters newsletter.

# How feedback from children and families has informed our work and influenced service provision.

"It's my life you're talking about. I might not understand everything yet but I'm living it." (Was Not Heard)

The Partnership has a Young Peoples Advisory Group (YPAG), which includes young people from across Leicestershire and Rutland with a variety of backgrounds relating to safeguarding.

The Safeguarding Children Partnership adopted the action plan developed by the Advisory Group with the Safeguarding Children Board to develop responses to Mental Health and Safeguarding and produced a 'you said we did' sheet to communicate with young people the questions the Group had asked and how the partnership had responded.

# "I feel like I was listened to" (YPAG)

In February 2020 the Young People's Advisory Group considered current work of the Partnership, their experiences and the views of their peers and identified the following areas of priority for the Partnership:

- Mental health
- Online safety

"Worries about being bullied online can affect your mental health and then you turn to the internet for help which can put you in a vulnerable situation to more bullying or the wrong information because of fake news"

These priorities were fed into the postponed SCP priority planning day in May 2020 and will be incorporated into the SCP Business plan for 2020-21.

The Advisory Group is carrying out a local survey of the impact of COVID-19 on young people's emotional health and wellbeing. The group will consider the findings of this alongside the partnership to identify further work required to respond.

# Changes to the arrangements

The partnership is committed to developing and improving. The following changes to the arrangements have been made since the commencement of the partnership in September 2019:

- Completion of the Quality Assurance Framework
- Assurance and Audit subgroup established to take forward assurance and audit work.
- Membership of the main SCP partnership meeting broadened to all safeguarding partners and relevant agencies
- Membership of the Planning and Delivery Group focussed down on the Safeguarding partners.
- The Independent Advisor only advises on CSPR decision making rather than making the decision regarding whether a CSPR is to be carried out to maintain independence.
- Engagement arrangements with schools established through existing forums.

These changes have been made as the partnership has reviewed the roles of its group and what supports good governance as it has been working during this period. The changes will be included in an updated arrangements document published in September 2020. The arrangements will be formally reviewed in conjunction with the arrangements for Leicester by March 2021 following a year of operation.



# Independent Scrutiny - Report of the Independent Advisor, Simon Westwood

# **Scrutiny Activity**

During the period covered by this report I have sought to facilitate and promote inter-agency cooperation and working by leading and demonstrating a culture of trust and openness within the board/partnership and build consensus through dialogue and constructive questioning.

I have chaired the Partnership Meetings and provided proposals, guidance, scrutiny and challenge in meetings led by statutory partners to plan, review and agree the transition from the former LSCB to the new Safeguarding Partnership. This has included working together with Leicester City partners and their Independent Chair. I have also actively represented Leicestershire and Rutland at the East Midlands Regional Children's independent advisors/chairs' and business managers meetings which provides opportunities for shared learning. I have been accessible to senior officers between meetings advising on a range of issues.

I have provided independent feedback on key documents and plans commenting on effectiveness of action taken two examples of which are the revised case review processes and the development of more effective engagement and influence listening to children.

I have provided advice and guidance where required to support the operation of the business unit and provided independent decision making, challenge and advice to statutory partners on outstanding serious case reviews to be completed, new rapid reviews and child safeguarding case reviews including communication and liaison with the national Child Safeguarding Review Panel.

The Young People's Advisory Group came together in the February 2020 half term to support new members of the group, review action from the work on Mental Health and consider forward priorities with regard to safeguarding. This was supported by members of the Partnership, and their priorities influenced the planning for the 20/21 priorities.

Where asked by external inspectors, I provided an independent view on the safeguarding arrangements through participation in statutory inspections. In response to comments in the National Panel Annual Report 2019 -2020 locally it is important to continue to focus on key themes e.g. risk assessment and decision making, information sharing, late or no escalation of concerns, over optimistic thinking, parental mental health or substance misuse. Whatever independent scrutiny arrangements develop as the partnership matures they should continue to be relentless in asking "so what?" "is it making a difference?

Through my activity I have identified the following:

#### **Evidence of Effectiveness**

- Effective progress and development of the partnership from the former LRSCB to the fully implemented partnership. The new arrangements were published on 28 June 2019 and implemented in September. The most significant change was a reduction in the number of subgroups, many of which are now joint with Leicester City.
- I have observed at first hand a positive partnership culture which is reflective and has high ambition for continuous improvement and increasing the focus of understanding the impact of actions.
- · Relationships are good and mutually supportive, including openness to challenge.
- During the year the statutory partners at a local level have had some changes of senior personnel but remained effective and well engaged.
- This report includes strong evidence of engagement with and strengthening the influence of young
  people in the partnership through the YPAG. Also providing learning and guidance for practitioners
  through learning events and regular publication and dissemination of learning through Safeguarding
  Matters and staff briefings.
- The funding base for the partnership has been agreed, is transparent and is more equitable and proportionate than in many areas. The shares of funding contributions from the local authorities are 45%, CCGs 30% and Police 25%. As the partnership develops this should continue to be reviewed.

#### Areas for Monitoring in 2020/2021

- Leicestershire and Rutland Children Services and Leicestershire Partnership Trust were inspected
  during the year and the partnership should continue to monitor the improvement needed in key areas
   the quality of social work practice, including assessment and planning and management oversight.
  Also how waiting lists for children and young people are being addressed, which may be further
  impacted by COVID-19.
- Although safeguarding is the responsibility of everyone, including the public, there is a need to continue
  work to clarify governance and priorities with other key partnerships. The aim of this is to further
  improve integrated approaches, reduce duplication and ensure leadership and accountability is clear to
  the public. A particular focus should be the overlap between the Vulnerability Executive which provides
  strategic leadership for multi-agency responses to vulnerability and has agreed four areas of priority –
  children missing from home and education, domestic abuse and sexual violence, modern slavery and
  human trafficking and child criminal exploitation
- There will be a need to reinvigorate the plans for engagement with schools and review these in the light of the impact of COVID-19.
- Review and confirm plans for independent scrutiny for 2021 onwards.

# **Finance**

The work of the SCP is supported by the Leicestershire & Rutland Safeguarding Partnership Business Office that also supports the Safeguarding Adults Board and carries out Domestic Homicide Reviews for Community Safety Partnerships in Leicestershire & Rutland. The SCP is funded by contributions from its partners. In 2019/20 contributions covered the former LSCB for the period up to 29 September 2019 and the SCP from 29 September 2019 to 31 March 2020. The contributions and overview of expenditure of the LSCB and SCP for the whole period 1 April 2019 to 31 March 2020 are set out below:

#### **Income**

|                                    | £       |
|------------------------------------|---------|
| Leicestershire County Council      | 84,307  |
| Rutland County Council             | 53,034  |
| Leicestershire Police              | 44,599  |
| West Leicestershire CCG            | 30,494  |
| East Leicestershire & Rutland CCG  | 26,103  |
| National Probation Service         | 1,348   |
| Reducing Re-offending Partnerships | 2,000   |
| Cafcass                            | 550     |
| Total Income (SCP and LSCB)        | 242,435 |

## **Expenditure**

|                                  | £       |
|----------------------------------|---------|
| Staffing                         | 129,681 |
| Independent Chairing             | 15,600  |
| Support Services                 | 9,000   |
| Operating Costs                  | 8,849   |
| Training                         | 33,673  |
| YPAG                             | 1,798   |
| Case Reviews                     | 19,451  |
| Total Expenditure (SCP and LSCB) | 218,052 |

Expenditure was lower than budgeted due to vacancies in the support office, and delays in Case Reviews. The balance will go into reserves to cover cost of case reviews going forwards.

A single funding arrangement has been agreed between the Safeguarding Partners for Leicester, Leicestershire & Rutland and the statutory partners for the Safeguarding Adults Boards for Leicester, Leicestershire & Rutland for funding the Safeguarding Boards and Safeguarding Children Partnerships for 2020 onwards.

# Priorities 2020/21 onwards

We are working under the expectation that the impact of and responses to COVID-19 will continue over the next year and therefore all of the work of the SCP will take place in that context. Many areas of our work will change to adapt to this context. There will also be some areas of business that need a specific focus related to COVID-19 and our response to it.

As this is a changing situation the partnerships plans will be regularly reviewed to respond to this.

In this context the Partnership has identified the following forward priorities and outcome statements shared with Leicester Safeguarding Children Partnership Board:

## Statutory responsibilities

- The Partnership has carried out the statutory requirements of the Safeguarding Partners and assured itself they are meeting these.
- Child Safeguarding Practice Reviews and Partnership assurance work result in timely learning and changes in systems and practice to improve safeguarding/outcomes for children.
- The impact of COVID-19 on safeguarding and welfare of children is understood, emerging issues are identified, and partnership approaches to address this and mitigate future risk are in place.

#### Voice of the Child

- The priorities and work of the partnership has been influenced by the voice and experience of children who have received safeguarding support.
- Partners evidence that work with children to safeguard them is directed by their voice and lived experience and this is having a positive impact on their safety and wellbeing.
- The partnership is assured that messages and measures online safety are reaching children and young people and supporting them to be safe online.

#### Mental Health

- The emotional and mental health needs of children with learning disabilities and/or autism are understood in the context of safeguarding and support for this group of children is in place as required to reduce risk.
- Safeguarding and mental health support for children is joined up and partners work together and with young people to reduce risk of harm.

#### **Communications**

 People who work or live in Leicester, Leicestershire and Rutland report child abuse and neglect and concerns they are aware of.

#### **Domestic Abuse**

 The partnership is assured that there are appropriate support and interventions for children living with domestic abuse.

